HASSAN SHAW-CV

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**PROFESSIONAL SUMMARY**

Hassan brings over five (5) years of professional work experiences with a mix of clinical care, public health, and sound management experiences; 5 years' experience in international development at a middle to senior level and a clear understanding of the public, nongovernmental and private sectors response to international health programmes.

 Believing that sustainability of international health programmes requires accurate monitoring and strong quality assurance and controls, Hassan is known for enhancing overall performance through innovation, advanced employee training, and implementation of best practices. Hassan has worked closely with governments, International NGOs in developing countries. Hassan is a Meticulous [Clinician and Public Health specialist], with excellent at juggling multiple tasks and working under pressure while consistently delivering quality project outcomes.

Hassan worked very hard as most of the improvement witnessed within the QAMT department were as a result of my persistence and support to assigned teams in terms of ensuring and supporting the implementation of action plans.

Hassan always demonstrated very good collaboration and teamwork with other members of the QAM Teams, and able to key into the shared vision and objectives set for the entire team and organisation.

Through my support, MSSL improved on the quality and accuracy of our competency and training database and also improved the individual competency levels of our service providers as well as our clinical quality indicators.

As was mainly responsible for coordinating the Training indicators for the department. Through my actions, we witnessed a consistent improvement in the quality of data entry in the CTD.

This made it easier to accurately analyse training needs for the teams across channels. Achieving 100% competency assessment coverage and 97% mark for service providers competency levels 1 for all services they provide.

Hassan worked actively to launch the audio-visual-assessment and remote continuous supportive supervision. This has wider implication as it reduced the cost of training and supportive supervision needed to maintain clinical quality. It further reduced training and QA cost by 50% from 2019 to 2020.

This was a significant contribution to the country programmes cost-effective approach. Due to my contribution to the team, we were able to achieve the following (a) 100% model status for country support office (b) 100% model site status for the outreach channel (c)100% competency assessment coverage (d) 100% action plan implementation (e) 97% level 1 competent providers (f) 97% score on product quality (Q-Track) (g)100% CQIA completed (h) 100% AQI score for Centre (i) 100% AQI score for outreach (j) 100% SIP for the PSS channel.

**SKILLS**

* Strategic and business planning
* Resource allocation
* Program administration
* Teamwork
* Budgeting and scheduling
* Audit/ Quality Technical assistance Multidisciplinary approach
* Objective analysis & Problem solving
* Public health interventions
* Public and private sector partnerships
* Research/evaluation
* Customer care service
* Advanced computer skills
* Organizational development and change management.
* Participatory facilitation
* Management of complex projects
* Experience in DFID, EC, USAID funding’s
* Integrated health problems
* Local grant compliance & management.

**WORK HISTORY**

**3rd April,2018 to date -Quality Assurance & Training Manager- Marie Stopes Sierra Leone — Freetown, Western Area-Urban District.**

As a key member of the Quality Assurance Management Team:

* Participate in all training and Quality Assurance interventions which contributed to Marie Stopes international global award of best public sector channel for the year 2020 under the saving lives 2 project-DFID funded.
* Participate in the development of annual business plans which were instrumental to improved programme efficiencies and outcomes.
* Participate in Developing Training and quality assurance work plans and budget for the country
* Participate actively in annual business planning and new business development which resulted in additional revenue of over $ 9 million
* Conduct internal audits and facilitated implementation of recommended action plans resulting in improved quality of service
* With support from other team members coordinate quarterly client feedback surveys and ensured that reports of surveys are used to improve client experience and satisfaction.
* With support of the QAMT director participate in the post abortion care (PAC) on outreach evaluation research which seeks to evaluate the effectiveness of safe abortion services on outreach in restrictive environments.
* As a member of Risk committee, identified and mitigated key organizational risks and operationalized key risk-prevention interventions.
* As member of Quality of care (QoC) team participate in the development of MoHS strategies, policies, and guidelines on QoC in Sierra Leone.
* With support from the QAMT director coordinate the health system strengthening for the public sector under the Saving Lives phase Il project- A DFID funded project.
* Participate in the development of MoHS postpartum family planning manual in Sierra Leone
* Master trainer and Co-Facilitated in the training of national, district and service providers on Post-partum IUCD.
* With request from partners and my line manager represent my organization in high level advocacy meetings and consultations with government and international development partners.

**1st June,2017 to 31st Mach,2018-Referral Coordinator Mentor-King’s Sierra Leone Partnerships-**

**As member of the KSLP team-**

One of three global health partnerships working as part of King’s Health Partners at King’s College London with primary aims to:

1. **Pioneer health policy and models of care- Pioneering enhanced hospital** **referral coordination in Sierra Leone.**
2. This role provided technical assistance to Referral Coordinators and serve as the interface between Ministry of Health Referral Department and RCs in each facility.
3. The Referral Coordinator Mentor supported the network of RCs remotely and mentor each RC for improved referral support, facility integration, linkages with PHUs and private/NGO facilities in their district, and data collection and entry.
4. Deliver vital clinical services
5. **Provide health education and training through distance-learning, volunteer trips and a dedicated in-country team.**
6. Participated and supported for developing curricula and working with faculty staff to implement skills-based training and assessment.

**For example, in the Faculty of Nursing, students have been undertaking training in vital signs measurement and using the early warning score system recently introduced at Connaught Hospital (SLEWs).**

**The staff and clinical mentors were trained to continue the delivery of teaching as a core component of the nursing curriculum**

1. Participated in the review and development of the national Nursing and midwifery strategic plan for 2019-2023.
2. Work to develop the clinical skills of pharmacy students through ward-based teaching is ongoing. Faculty staff have been gaining experience in this teaching method by working alongside our pharmacy educator.

**For example, COMAHS introduced the use of OSCEs (objective standardised clinical examinations) for assessment of medical and pharmacy students. KSLP have assisted by providing training for staff and students and working closely with faculty staff as they implemented this for the first time.**

d) worked with local partners to improve water sanitation and hygiene infrastructure at each of the hospitals. This includes getting running water in all hospital areas, improving water storage capacities at the hospitals.

1. Produce new knowledge on health service strengthening through ground-breaking research

**3rd February,2016 to 31stMay,2017-RMNCH Team Leader-Action Against Hunger (AAH)-Freetown, Western Area Urban District-**

The project work to increase the DHMT and PHU capacity to improve the quality of service and develop standards of practice for delivering priority services package to reduce maternal, neonatal, and child mortality.

This was done by supporting the pre-service training curricula for Nurses, Midwives, Clinical Health Officers, MCH aides at district level as well as in-service at the PHU level.

Training curricula were reviewed to identify potential gaps. Master training of trainers were conducted for district team leaders and Community Health Officers (CHOs) and were rolled out to include the other PHU staff. The training focus on RMNCH interventions including but not limited to BEmONC, Integrated Management of Neonatal and Childhood Illness (IMNCI) and family planning based on the national training and WHO approved standards.

**As member of the RMNCH project team,**

* Improve the availability of quality reproductive, maternal, new-born and Child health (RMNCH) services within health facilities and communities in Western Area urban district, Sierra Leone
* Plan activities for implementation based on project objectives and agreed indicators
* Conduct regular site visits and monitor the implementation of RMNCH activities at the PHUs and give guidance to RMNCH Monitors/PHU staff
* Review the performance of PHUs and analyse the progress of PHUs based on the RMNCH standard indicators
* Update activity reports to health deputy PM/ Monitoring and Evaluation Officer
* Maintaining a good working relationship with project staff, partners, and government representatives (DHMTs)
* Assess the capacity of health monitors, identify training needs, and provide on the job training
* Organize and conduct one-to-one meetings on both a regular and exceptional basis
* Monitor the Plan of Action of her/his RMNCH monitors,
* Carry-out personal performance appraisal of the team members,
* Represent ACF in RMNCH and related activities at field level and integrate with DHMT in the health institution,
* Develop a network of contacts at field level in the partner health institution to allow a smooth implementation of the project.
* Ensure that the relationship with partners is consistent with the orientation and the ethos of ACF's partnership policy.
* Compile all documents dealing with the essential techniques and methodologies involved in the projects (including the list of beneficiaries and distribution etc.) for capitalization and audit purposes,
* Contribute to the sharing of experience (end of mission account, interview, internet, etc.
* Ensure that his/her superior is supplied with all essential documents for archiving in digital form.

**1st December,2014 to 31st March,2015- Clinical Manager- International Rescue Committee- Masiaka Ebola Holding Unit-Portloko District-Sierra Leone.**

As part of the Case Management team during the Ebola Epidemics,

* Triage, admit of pre symptomatic Ebola cases
* Work with international Doctors and Nurses during the medical rounds for poor language barrier
* Provide for appropriate and compassionate patient care.
* Actively monitoring patient and providing nutritional support and rehydration which required work in the high-risk areas of the Ebola holding unit.
* Assist recruited staffs entering the Red Zone in putting on PPE.
* Served as a clinical team leader, supervising Nurses, and overseeing confirmed cases.
* Attend training from different medical Doctors on various topics like: Drug calculation, fluid balance calculation, interpreting laboratory result, sepsis, assessing a shock patient, sharp training, tuberculosis, HIV/AIDS, etc.
* Coordinate health staff during my own shift planning on admission in suspected ward, simultaneous entering into the ward for each staff that is on duty.
* Ensure that staffs sign the patient’s chart for each medication given and fill the assessments form.
* Provide psychosocial support to Ebola cases (Both suspected and discharge cases).

**1st November,2015-31st January,2016-Clinical Health Officer-Masanga Leprosy Hospital- Tonkoilil district-Sierra Leone.**

**As part of the Clinical Health team of the hospital,**

* Ensure high standard of clinical care to the patients visiting the hospital.
* Following up and reporting any incident or problem that causes constraints in offering the appropriate clinical service in the hospital.
* Coordinate the daily activities of the outpatient department.
* Consult emergency and non-emergency cases in the Out-Patient Department (OPD).
* Examine all patients referred to the discipline and reviews the diagnosis and drugs prescribed.
* Give Out-patient treatments and referring patients for admission to the various disciplines in the hospital as required
* Conduct “Ward rounds daily” to review patients (general condition, drugs ...) on observation in the Out-Patent Department (OPD) for 72 hours.
* Help in the regular antenatal clinic’s conduction of the hospital and screening for anaemia, pre-eclampsia, toxaemia, and routine malaria prophylaxis and tetanus inoculation.

**Education.**

* Master of Public Health Medicine (MPH) student
* Bachelor of Science degree in Community Health & Clinical Health Sciences.
* Post graduate Diploma in Anaesthesia and Intensive Care Medicine.
* Higher Diploma (HD) with Distinction in community health and clinical health sciences.

**Referees.**

1. Dr Felix Ikenna Onunkwor-Clinical Quality Lead-Marie stopes Sierra Leone-10A & B Ahmed Drive, Freetown Sierra Leone.

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1. Mr Yusuf Kemoh Sesay-Grant & Compliance Manager- Marie stopes Sierra Leone-10A & B Ahmed Drive, Freetown Sierra Leone.

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1. Dr Daniel Youkee- Country Director- King’s Sierra Leone- Partnership-Connaught Hospital, Freetown, Sierra Leone.

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